



SYMBIOSIS INTERNATIONAL (DEEMED UNIVERSITY)

Enhancing Quality Assurance Management & Benchmarking Strategies in Indian Universities EQUAM-BI

Work Plan 5- Dissemination Implementation Plan

Bengaluru

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Flow of Presentation

Initiatives to foster a quality culture at SIU

- Short-term goals
- Medium-term goals
- Long-term goals
- Initiatives to enhance efficiency and effectiveness of Data Management at SIU
 - Present Status
 - Challenges to overcome



Initiatives to foster a quality culture at SIU

Short-term goal (up to May 2020)

- Articulation of Organizational Statements
- Creating the Quality Charter of the University
- International Pre-Conference Seminar on ‘Enhancing Quality Management in Higher Education Institutes through partnerships’
- Establishment of Department of QM and B (partial)
- Creating a tool-kit i.e. Revisit our internally designed Outcome Metrics and Performance Indicators (OMPI) to enhance its scope.



Initiatives to foster a quality culture at SIU

- **Medium-term goal (June 2020 up to May 2022)**
 - Establishment of Department of QM and B (all functions including the Institutional Research Centre)
 - NAAC accreditation – third cycle
 - International Accreditations – for programmes



Initiatives to foster a quality culture at SIU

- Long-term goal (by 2025)
 - Creating a tool-kit to evaluate quality of Administration and Services interface
 - International Accreditation (for Faculty members)
 - To be in the top 250 of world rankings

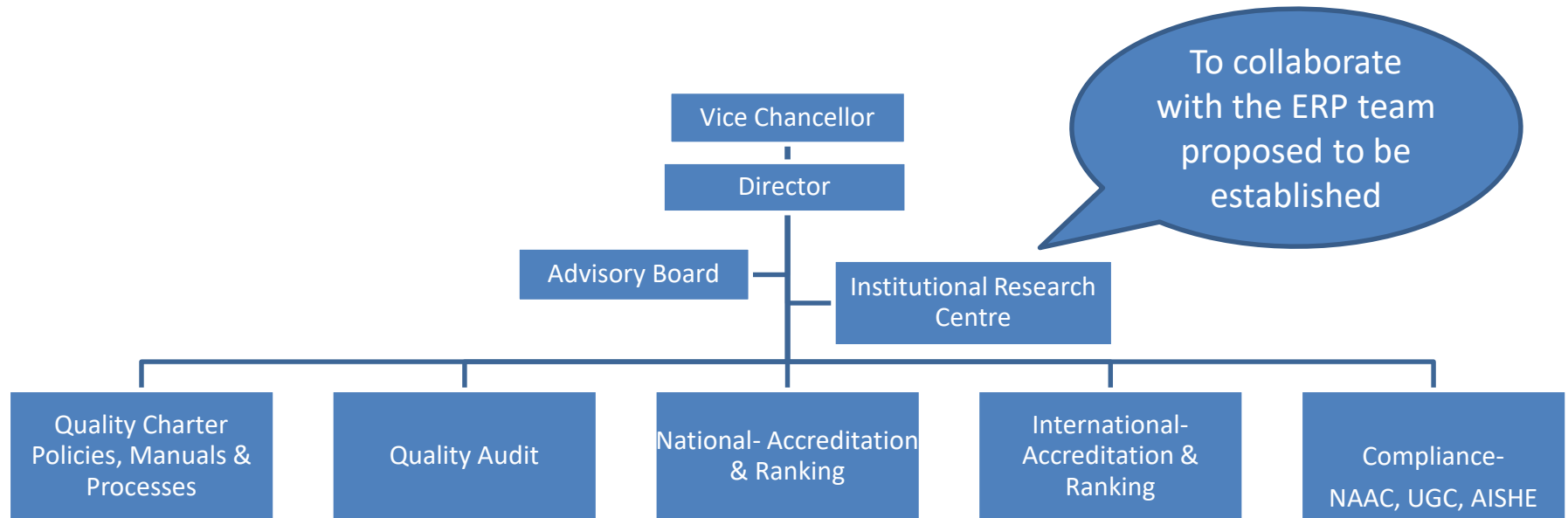


Implementation plan to achieve Short-term goals

- Articulation of Organizational Statements
- Creating the Quality Charter of the University
- International Pre-Conference Seminar on ‘Enhancing Quality Management in Higher Education Institutes through partnerships’
- Establishment of Department of QM and B (partial)
- Creating a tool-kit to evaluate quality (Students and Faculty interface)



Establishing the Department of Quality Management & Benchmarking





Plans for effective data management

- Initiatives to enhance efficiency and effectiveness of Data Management at SIU
 - Present Status
 - Challenges to overcome



IT Enabled Processes

- Entrance Tests, Admission, Eligibility
- Academics – Learning Management System, Academic Governance
- Finance – Payment of fees, transactions, Payroll
- Examination – Internal & External
- HR Information System
- Faculty Information System, Performance Appraisal Systems
- Purchase, Estates & Maintenance
- Management Information System – NIRF, AQAR, AISHE, NAAC, QS and THE

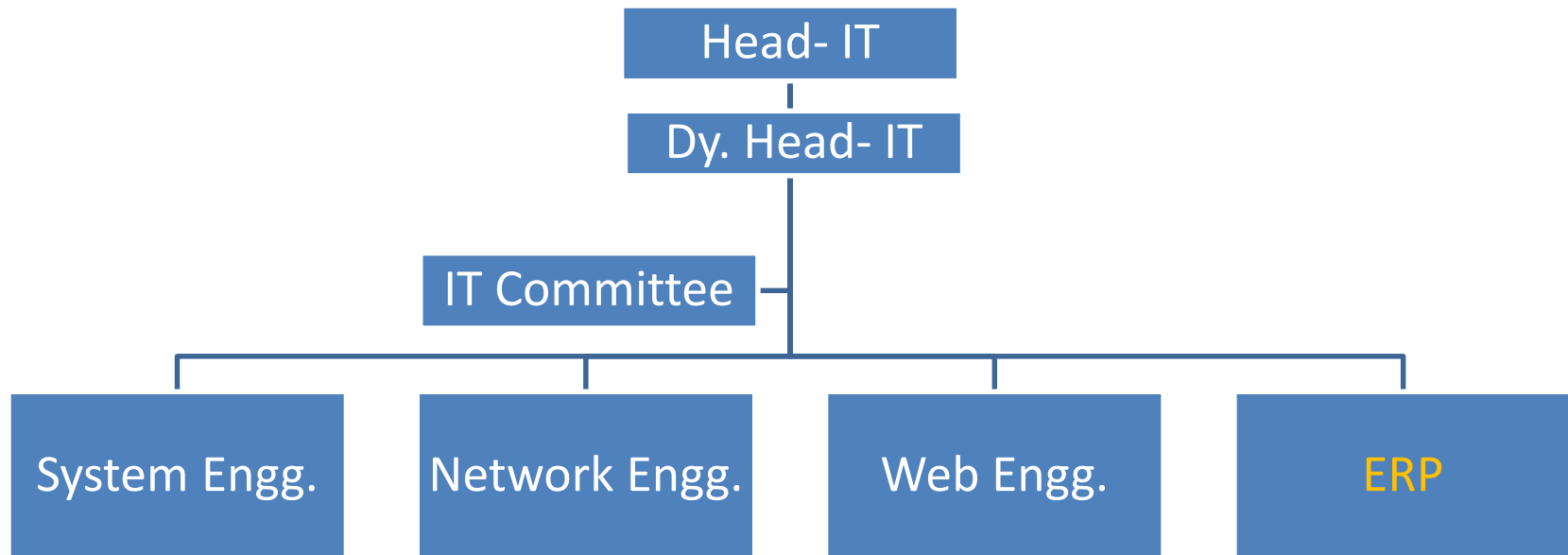


Challenges

- Stand-alone applications
- Several Vendors
- Difficulty in identifying a vendor who can meet our customization requirements
- Data from external stakeholders like alumni, student progression
- Multiple process owners
- Regularity of data updating
- Least priority accorded by stakeholders to ensure data robustness



Organization of the IT Function at SIU



Establish a dedicated team



Next steps

- We will present the extent of implementation in the next meeting at Jadhavpur University in February 2020
- We will then proceed with our Medium and Long term goals systematically
- Hopefully by 2025, we would have achieved our set goals
- We appreciate that quality is a journey and not a destination.

Thank you