



UNIVERSITAT DE
BARCELONA



AGENCIA NACIONAL DE EVALUACIÓN
DE LA CALIDAD Y ACREDITACIÓN

EQUAMBI

Enhancing Quality Assurance Management and
Benchmarking Strategies in Indian Universities

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**Template for the implementation of the Toolkit among the Indian Universities of the
Consortium**

MANGALORE UNIVERSITY

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Template for the implementation of the Toolkit

No	Item from the quality assurance policy and management of the university
0	<p>Mission:</p> <ul style="list-style-type: none"> • Provide excellent academic, physical, administrative, infrastructural and moral ambience. • Promote quality and excellence in teaching learning and research. • Preserve and promote uniqueness and novelty of regional languages, folklore, art and culture. • Contribute towards building a socially sensitive, humane, inclusive society. • Cultivate critical thinking that can spark creativity and innovation. <p>Vision:</p> <ul style="list-style-type: none"> • Evolve as an international center of advanced studies and to cultivate quality human resource <p>Values:</p> <p>Our policy is to inculcate the following values among out students for the betterment of the society</p> <ul style="list-style-type: none"> • Integrity – to act ethically, honestly and with fairness • Respect – to listen, value and acknowledge • Courage – to lead, take responsibility and question • Excellence – to strive for excellence and distinction • Impact – to empower, enable and inspire <p>Considering the above points, specify the strategic drivers concerning quality management in the context of the specific HEI:</p> <p>Mangalore University has a well-established mechanism at the office of all the executive officers like Vice-Chancellor, Registrar, Registrar (Evaluation), Finance Office, Directors of IQAC, PMEB, CDC and Directorate of Student Welfare to ensure the smooth and transparent administration.</p> <ul style="list-style-type: none"> • The University has very good academicians in all the departments who are actively involved



in teaching and research.

- Research and Consultancy Promotion Committee (RCPC) is active in promoting research and consultancy services in the University. The research policy of the University has been very strong and has created a very conducive environment for research at department, faculty, research student and student levels, besides encouraging research through intra-institutional and inter-institutional levels. University has extended support for faculty members to avail funding/resources from national agencies, governmental, corporate and industrial sectors, besides its own funding support for students' research. Several MOU's are signed between the University and research organizations.
- Departments conduct sensitizing programmes for students on various facilities available in the University including sports, cultural and other extra-curricular activities.
- Directorate of Student Welfare is responsible for creating a conducive and student friendly atmosphere in the campus. Further, International Student Centre will look after the well-being of international students in all aspects.
- The following Study Centres/**Chairs**/**Peetas** have been established to preserve and promote uniqueness and novelty of regional languages, folklore, art and culture.
 - Gandhian Studies Centre
 - Yakshagana Study centre
 - Buddhist Studies Centre
 - Dr.B.R. Ambedkar Study Centre
 - Centre for Women's Studies
 - Nehru Study Centre
 - Centre for Study of Social Exclusion & Inclusive Policy (CSEIP)
 - Jaina Kavi Rathnakaravarni Adhyayana Peetha
 - Kanakadasa Research Centre
 - Dr.Shivarama Karantha Adhyanapeeta
 - Tulu Adhyanapeeta
 - Konkani Adhyanapeeta
 - Byari Adhyanapeeta





	<ul style="list-style-type: none"> ○ Ambigara Chowdaiah Adhyanapeeta <hr/> <ul style="list-style-type: none"> ● To involve in the Institutional Social Responsibility, the following extension activities are conducted by the University. <ul style="list-style-type: none"> ○ Health awareness program ○ Blood donation camp ○ Adoption of villages ○ Cultural festivals. ○ Literacy program. ○ Rural development program. ○ Awareness of the law for common man. ○ Swachatha Andolana
1	<p>Proposed structure of the quality management and benchmarking department/unit: links with the governing bodies of the University:</p> <p>The first step towards Quality Assurance is the establishment of Internal Quality Assurance Cell (IQAC) headed by a full-time Director. IQAC is guided by an Advisory Committee consisting of Vice Chancellor as Chairman and other members including Registrar, Registrar (Evaluation), Finance Officer, Deans of all faculties, Senior Professors, two former Vice Chancellors. IQAC has been striving for internalization and institutionalization of quality enhancement. It is working as a facilitative and participative voluntary system of the University. The IQAC has set itself the following objectives:</p> <ul style="list-style-type: none"> ● Ensuring timely, efficient and progressive academic, administrative and financial tasks. ● Monitoring the relevance and quality of academic and research programmes. ● Equitable access to and affordability of academic programmes for various sections of society. ● Optimization and integration of modern methods of teaching and learning ● The credibility of evaluation procedures. ● Ensuring the adequacy, maintenance and functioning of support structures and services. ● Development and application of quality benchmarks/parameters for the various academic and



	<p>administrative activities of the institutions.</p> <ul style="list-style-type: none"> • Dissemination of information on the various quality parameters of higher education. • Organization of workshops and seminars on quality related themes. • Documentation of various programmes /activities leading to quality improvement. • Acting as a nodal agency of the institution for quality related activities. • Preparation of the Annual Quality Assurance Report (AQAR) to be submitted to NAAC based on the quality parameters. • Development and maintenance of Institutional database through Management Information System (MIS). • Development of quality culture in the institution. • Preparing the University to apply for various Rankings.
<p>2</p>	<p>Quality policy and objectives:</p> <p>The primary objective of Mangalore University is</p> <ul style="list-style-type: none"> • To evolve as an international center of advanced studies and to cultivate quality human resource. • To preserve and promote uniqueness and novelty of regional languages, folklore, art and culture. <hr/> <ul style="list-style-type: none"> • To provide excellent academic, physical, administrative, infrastructural and moral ambience. • To promote quality and excellence in teaching, learning and research. • To cultivate critical thinking that can spark creativity and innovation. • To promote a green campus
<p>3</p>	<p>How the university ensures the quality of its programmes:</p> <p>Mangalore University has 210 affiliated colleges and offers 37 PG programmes in 26 departments, 29 Ph.D. programmes. Every department headed by a Chairperson is governed by a Department Council and the course content of every course is governed by the respective Board of Studies.</p> <ul style="list-style-type: none"> • Revision of curriculum is done to expose students to new developments/concepts in the



	<p>respective fields and to make the course more useful for employment. Generally the curriculum is revised/ upgraded once in three years. However, the Departments have the freedom to revise/upgrade course contents/syllabus as often as needed, if there is a demand from the stakeholders. Experts were invited from Industry while framing the syllabus.</p> <ul style="list-style-type: none"> • Educational tours/ Field visits are encouraged by providing travel support to the students and accompanying facility. • Under Shodhganga, project thesis of the PhD students are made available online. Plagiarism check of all the thesis and research papers is mandatory. • PG students have the choice of selecting courses from the list of the Elective Courses related to the respective program. Further, second and third semester students have to study one course of their choice of other programs in other departments. All PG students have to take up a Project work in consultation with the Industry or the Faculty members. While some programs require the students to go for a full semester project work and for other programs it will be one course. • Almost all classrooms are provided with either interactive boards or LCD in addition to black board for the dissemination of knowledge in a better way • At the beginning of each academic year, the University prepares and distributes the academic calendar which clearly notifies the commencement and end of all the academic programmes, admission and examination schedules. All students are provided with the information brochure that details the scheme of study and examination. SC/ST students and Research Scholars are provided with laptops.
4	<p>Development of teaching and other actions aimed at students:</p> <p>Mangalore University is actively involved in teaching, learning and research activities. Quality enhancement for higher education is endeavored through a continuous and seamless interaction among teachers, students and experts.</p> <ul style="list-style-type: none"> • The students’ welfare office is vigilant and active to ensure a student-friendly environment in the teaching and learning process. Needs of international students are catered by the International Student Centre.



- Departments conduct programmes for students on various facilities available in the University including sports, cultural and other extra-curricular activities.
- A bridge course will be organized to fresher's every year to create awareness about the student support services in the University.
- English Language learning classes to International students from African, Middle East and East Asia countries.
- Mentoring is done through Counselling and Remedial programmes for students at individual as well as group levels. Generally, the faculty individually or in groups mentor and support the students according to their needs. When found inadequate, appropriate actions are initiated to rectify the areas wherever required. Further, a Counsellor is made available in the health center.
- The University has established coaching centres with the assistance of UGC. These centres counsel and coach the students in the following areas:
 - Entry into armed forces
 - NET/SET examination
 - Remedial coaching classes for Backward Classes, Minority and Scheduled Castes & Tribes
 - Soft skills
 - Spoken English courses and use of computer in learning.
- Placement Cell organizes activities in different departments, generally under the guidance of a senior faculty who takes care of placements. To strengthen these efforts, University Employment and Information Guidance Bureau (UEIGB) in association with Mangalore Alumni Association (MAA) provide career consultation and conducts job fairs. In addition, the Bureau gives regular input to the students on career opportunities in different occupational fields and prepares students for the job market.
- Workshops have been conducted by several departments to inculcate the ethical values and to create awareness about the Intellectual Property Rights and other topics.
- Students are encouraged to take up online courses as self-study course in addition to the regular courses to enhance their knowledge



<p>5</p>	<p>How the University ensures and enhances the quality of its academic staff:</p> <p>Being a state University, all the appointments in University are governed by the rules of Karnataka State Government as per University Grants Commission (UGC) guidelines.</p> <ul style="list-style-type: none"> • Faculty members are encouraged with financial support to participate in workshops /seminars/conferences and to present papers. They are also encouraged to write research projects and seek funds from external agencies like UGC, AICTE, DST, MHRD. They are encouraged to pay visits to national and international laboratories/institutions of repute and take up Post-doctoral works. Faculty members are also encouraged to take up consultancy with industries and many have such assignments. • Research and Consultancy Promotion Committee (RCPC) is active in promoting research and consultancy services in the University. University funds minor projects up to the tune of 1 lakh for teaching staff. Interdisciplinary research committee has been established in order to motivate the faculty to undertake multidisciplinary research and many faculty members are recognized as Supervisors in related disciplines • The University has an active University-Industry Interaction Cell. Faculty and students benefit from exposure to experts from Industry. • Professors and Scientists from various national and international institutions and industry are appointed as Adjunct Professors in various departments to enhance the knowledge of teachers, research scholars and students. • Faculty members are promoted to higher cadre as per the Career Advancement Scheme (CAS) as per UGC guidelines. • University has signed several MOU's between research organizations and industries
<p>6</p>	<p>Strategic drivers of the university concerning quality management:</p> <ul style="list-style-type: none"> • The services of Faculty members are utilized in the administration in matters related to statistics, policies, framing of statutes etc. • Experts are invited from Industry while framing the syllabus and to conduct workshops. • The University has an active University-Industry Interaction Cell. Faculty and students



	<p>benefit from exposure to experts from Industry.</p> <ul style="list-style-type: none"> • Research and Consultancy Promotion Committee (RCPC) is active in promoting research and consultancy services in the University. Interdisciplinary research committee has been established in order to motivate the faculty to undertake multidisciplinary research and many faculty members are recognized as Supervisors in related disciplines
7	<p>Research development:</p> <ul style="list-style-type: none"> • The research policy of the University has been very strong and has created a very conducive environment for research at departmental, faculty, research student and student levels, besides encouraging research through intra-institutional and inter-institutional levels. • A Research Advisory Committee (RAC) is constituted under the Chairmanship of the Vice-Chancellor to promote and modernize research environment in the University. • Research and Consultancy Promotion Committee (RCPC) is active in promoting research and consultancy services in the University. • An Interdisciplinary Research Committee is established in order to motivate the faculty to undertake multidisciplinary research which meets often to recognize the faculty as Research Supervisors in related disciplines and to select the candidates for Ph.D. programme. Many faculty members were recognized as research guides in related disciplines. • University funds minor projects up to the tune of 1 lakh for teaching staff. The University has extended support for availing funding/resources from national agencies, governmental, corporate and industrial sectors, besides its own funding support for students' research. • Faculty have been encouraged to participate in workshops/conferences/seminars and present papers, to take up post-doctoral fellowships and also pay visits to national and international laboratories/institutions of repute. University is also supporting the faculty members financially to participate in workshops/conferences/seminars and to present papers. • Faculty is encouraged to take up consultancy with industries and many have such assignments. • Faculty from the constituent colleges with PG teaching, good research background and PhD



	<p>degree were recognized as research supervisors.</p> <ul style="list-style-type: none"> • Workshops are conducted to enlighten the researchers to publish in high quality journals. • Faculty members are encouraged to apply for GIAN Programs and as a result more than 15 GIAN programs have been conducted so far in University. • Faculty members are encouraged to file patents for their innovative research and University has established a cell to look into the needs of filing patents by the faculty. • University has also signed several MOU's between research organization and industries.
8	<p>Community engagement and internationalization strategy:</p> <p>The University has conducted following awareness/training/activities for the community</p> <ul style="list-style-type: none"> • Gender Sensitization Workshop for the students • Village adoption • Health awareness program • Blood donation camp • Cultural festivals • Inter-Collegiate and inter-University meets • Literacy program • Rural development program • Awareness of the law for common man • Swachath Andolana • Green Campus initiative <p>Internationalization</p> <p>Many faculty members have research projects in collaboration with International institutes /Universities. Around 200 students from Afghanistan, Egypt, Yemen, Iran and other countries have enrolled for PG as well as PhD programmes. While some students are supported by ICSSR fellowships, a GOI initiative for international students, others are self-funding.</p>
9.	<p>Analysis and application of the outcomes to the decision-making process of the university</p> <p>Some of the decisions of the University have been implemented, some in the nascent stage and</p>



	some requires times to implement.
10	Transparency, equity and ethics University is committed to maintain transparency and fairness in all its functions for all the stake holders. <ul style="list-style-type: none">• Admissions to all the programs are as per the statutes and roaster system to provide justice to the weaker sections of the society• All appointments are done as per the rules governed by Government of Karnataka• Improvement in work culture through implementation of Sakala scheme, a Government of Karnataka initiative to ensure speedy disposal of files.• Purchase of equipments and other items is through e-procurement.• Workshops have been conducted by several departments to inculcate the ethical values and to create awareness about the Intellectual Property Rights and other topics.

